

Through advocacy, self-empowerment, and education by the Friendly Visitor Volunteer Program, each resident in a long term care facility will be treated with dignity and respect and will have his or her rights and wishes honored.



Contact Information

Santee-Lynches Regional COG Long Term Care Ombudsman Program

Serves:
Clarendon, Kershaw, Lee and Sumter Counties

Virgil Hammett
Volunteer Coordinator



39 East Calhoun Street
Sumter, SC 29150

Become a Volunteer

connect ♦ build ♦ change

Make a difference



*“To the world you may be one person,
but to one person, you may be the world.”*
~Mark Nolan~

Santee-Lynches RCOG
Long-Term Care Ombudsman Program

Advocating for Quality Long-Term Care

Santee-Lynches Regional Council of Governments
Attn: Virgil Hammett
Volunteer Coordinator, Long-Term Care Ombudsman Program
39 East Calhoun Street, Sumter, SC 29150

One of the greatest gifts you can give is your time Volunteer!

The Volunteer Ombudsman will assist the Regional Long-Term Care Ombudsman carry out the duties of the Older Americans Act of 1965.

What services does a Volunteer Ombudsman perform?

- Make regular visits to assigned facilities to talk with residents and their families.
- Act as advocate for residents in long term care facilities.
- Observe, listen to, interact with and empower residents.
- Provide information about Residents' Rights
- Report abuse, neglect, exploitation and all problems and/or concerns to the Ombudsman or Volunteer Coordinator.
- Attend Resident and Family Council meetings at the request of council members.
- Provide general information to residents and families.

Requirements to Be a Volunteer Ombudsman:

- Be 18 years of age or older
- Complete an application
- Complete a pre-screen interview
- Attend a classroom training
- Have a valid driver's license and transportation
- Not use controlled substances
- Pass a criminal background check
- Have acceptable verbal, listening, and writing skills
- Be available for a minimum of 2-4 hours a week to visit residents at a designated facility
- Be free from any conflicts of interest
- Not have a friend, member of your immediate family, or other relative in the facility where you serve or will serve
- Abide by the Volunteer Friendly Visitor Code of Ethics.
- Complete a facility orientation with the Regional Ombudsman.

To maintain Volunteer Ombudsman certification, you must:

- Complete 8 hours of re-certification training throughout each year of volunteer service.
- Abide by program policies and procedures.
- Consistently complete facility visits and monthly reports.

If you are interested in becoming a Volunteer Ombudsman please complete the [Volunteer Ombudsman Application](#) or complete the attached sign-up form to the right.

Volunteer Ombudsman SIGN-UP FORM

Date: _____

Name: _____

Address: _____

Home Phone: _____

Mobile: _____

Email: _____

When is the best time to contact you?

Day _____ Time _____

Contact #: Home / Mobile

I am interested in volunteering at the following facilities:

Where needed